Sustainable Development

# Our mission, culture and values

#### Our mission is to become the store of choice for every Russian family.

At Magnit, we are committed to continuous operational improvement and professionalism in all areas of activity, while aiming to deliver exceptional quality and customer service.

We highly value the principles of teamwork and respect for each other and our customers, and encourage open and constructive dialogue and effective cross-functional cooperation. We implement best practices and innovative technologies in our operations and strive to build a better future for all.

Our sustainability strategy to 2025, "Retail with Purpose", sets ambitious goals, promotes a sustainable corporate culture and focuses on embedding sustainability principles into all aspects and facets of our business.

### **Our values**

Customers at the heart of everything we do.



## Caring for our customers We build long-lasting connections with our customers. Our team members

can easily relate to customers because they also shop in Magnit



Stronger together We achieve success through teamwork, incorporating the views of our employees





Taking responsibility We scrupulously follow the Company's principles and we take responsibility for our decisions

Focusing on results

We always accomplish our

goals and strive to do so in the most efficient manner



### **Market potential**

We offer exposure to a sizeable market with potential for further organic expansion and consolidation.



Sizeable market with increasing penetration of modern food retail and opportunities for organic expansion



Fragmented market with high potential for further consolidation

### Share of modern and traditional retail in 2022, %



Source: Euromonitor, 2022

Corporate Governance Appendices



Growing market share of major players

New niches and growth opportunities coming along in the consistently growing e-grocery segment

### Share of top 5 players in grocery retail in 2022, <mark>%</mark>

